

Diversification of Proceedings in Civil Dispute Resolution in the U.K.

➤ *Remote Video Hearings*

- *Much greater use than before*
- *Advantages & disadvantages*
 - ✓ *Online remote observation*
 - ✓ *Difficult to “overbook”*
 - ✓ *Greater need for a guard time*

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➤ *Digitization*

- *Major projects to digitise the court process itself*
- *Change in the MI (management information) data available*
- *Increase in using electronic court papers*

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- *Small claims without a hearing – some controversy*
- *Trend to find ways of handling the increase in the volume of evidence available*
 - E.g. “TAR” – Technology Assisted Review –
(based on machine learning technology)*